

EDI-PAC™/2000



**Version 2.1
Third Edition
February 2003**

Copyright © 1998-2002 Bravo Software Group

Bravo Licence Agreement

Licence

Bravo Software Group (Bravo) hereby grants you nonexclusive license to this program and its documentation subject to the terms and restrictions forth in this licence agreement. You agree to these terms when the product is installed and registered with Bravo.

Copyright

The program and its documentation are copyrights of Bravo, and therefore are protected by national and international copyright laws and provisions. You may not reproduce any part of the program or its documentation, in any form.

Restrictions on Use and Transfer

The program and its documentation are to be used on a single computer, or as per the number of valid product serial numbers that were purchased with the product. You may physically transfer the program to another computer, provided that the program is used on only one computer. You may not use the program on a multi-user computer or network unless specifically licensed to do so. You may not distribute copies of the program or documentation to others. Neither the program nor its documentation may be modified or translated without the written permission of Bravo Software Group. You may not reverse engineer, decompile or dis-assemble the software.

Warranty of Performance

Bravo Software Group does not warrant the performance or the results that may be obtained by using this program. The program and its documentation are licensed as is, without warranty as to their performance, merchantability, or fitness for any particular purpose. The entire risk as to the results and performance of the program is assumed by you. Should the program prove defective, you assume the entire cost of all necessary servicing, repair, and correction.

© Copyright 1998-2002 Bravo Software Group All rights reserved.

No part of this documentation may be copied, photocopied, reproduced, translated or otherwise duplicated on any medium without written consent of Bravo Software Group.

Use of the software programs described herein and this documentation is subject to the Bravo Software Group License Agreement enclosed in the software package.

All product names referenced herein are trademarks of their respective companies.

Table of Contents

Chapter 1 - Introduction

EDI-PAC/2000 Introduction	1-1
EDI Benefits	1-1
EDI-PAC/2000 Benefits	1-2
EDI-PAC/2000 Profiles	1-2
Manual Icons	1-3
Advantages of Selecting EDI-PAC/2000	1-3
Get Maximum Results with These Features	1-4
The Electronic Data Interchange Market	1-4
EDI Standards	1-5
About BSG	1-5
EDI-PAC/2000 Philosophy	1-6
What's in the Package	1-6
Typical EDI Setup Sequence	1-6
Technical Support	1-8
Manual Comments or Quick Notes	1-9

Chapter 2 - Requirements and Installation

Basic Requirements	2-1
Product Installation	2-3
CD Installation	2-3
Using Sample Data	2-5
Product Registration	2-5
EDI-PAC/2000 Menu Bars and Options	2-7
Drop Down Menu Bar	2-8
- File Options	2-8
- Query Options	2-9
- Report Options	2-9
- Help Options	2-10

Contents (continued)

Chapter 3 - Product Setup

Overview	3-1
Startup	3-2
Enter EDI-PAC/2000 Serial Number	3-2
Logging On	3-2
Product Registration	3-3
Create New Data	3-4
Create New Data Options	3-5
Company Profile - Company Options	3-6
Company Profile - Process Options	3-7
Customer/Ship-To Translations - Overview	3-14
Customer/Ship-To Codes	3-15
Customer and Item Translations	3-18

Chapter 4 - Inbound Document Processing

Company Profile Options	4-1
Inbound Document Processing	4-3
Screen Options and Information Display	4-5

Chapter 5 - Outbound Document Processing

Company Profile Options	5-1
Outbound Document Processing	5-3
Outbound Batch File Creation	5-6

Chapter 6 - Document Query

Document Query - Overview	6-1
Document Query	6-2
Trading Partner Query	6-2
Document Query Screen	6-3
Changing Criteria	6-3
Searching by Trading Partner	6-3
Search by Date	6-4
Printing your Query	6-4

Chapter 7 - Reports

Reports - Overview	7-1
Inbound Audit Report	7-2

1

Introduction



EDI-PAC/2000 Introduction

“An electronic data interchange solution to lead your company through the 21st century.”

EDI-PAC/2000 is the fastest, 32 bit, seamlessly integrated EDI software solution for ACCPAC Corporate, Enterprise, Small Business Series and SQL product lines. We welcome you to the world of electronic data interchange with EDI-PAC/2000 from Bravo Software Group, and hope to be a part of your trip for many years to come.

With EDI-PAC/2000 you can receive EDI transactions and stay in contact with customers 24 hours a day. Experience improved customer service with no more delays or lost orders, speed up order processing with no more re-entry of faxed or hand written orders, and be assured that order and customer information is correct by interfacing directly to your sales order entry system. At last you can put the responsibility of ordering with your trading partner, where it belongs.

EDI Benefits

- ✓ Increase company order capacity
- ✓ Speed up sales order turnaround
- ✓ Comply with EDI trading partner requirements
- ✓ Improve customer service with speed and efficiency.
- ✓ Get purchase commitments for up to one year in advance
- ✓ Complete financial transactions without re-entry
- ✓ Save money with increased performance and accuracy

EDI-PAC/2000 Unique Benefits

- ✓ **Leveraged design from EDI-PAC** (a very successful product for ACCPAC Plus (DOS))
- ✓ **Works with ANY mappable translator**
- ✓ **Supports ALL EDI standards, versions and transaction sets**
- ✓ **Supports ALL Value Added Networks (VAN's)**
- ✓ **Totally scalable for unlimited growth**
- ✓ **All Inclusive - no 'templates' to buy**
- ✓ **You have all the power - Everything is included**
 - ◆ **No dependency on templates to grow or waiting** for someone else to provide a template, version or transaction set update - You can **update versions, add new transaction sets**, and **map your fields** instantly
 - ◆ **Add trading partners and change transactions** yourself. You control your EDI growth and pace.
- ✓ **Easily move from DOS to Windows**
 - ◆ If you are upgrading from EDI-PAC, our ACCPAC Plus version you simply have to **Install and Go**. The system is designed to convert your mapped files to the new system file format.

EDI-PAC/2000 User Profiles

- ☆ Anyone dealing with companies such as Kmart, Costco, Sears, Canadian Tire, Price Club, Zellers, Walmart, JC Penney and many more.
- ☆ Companies whose sales volumes are increasing, but require a significant decrease in costs.
- ☆ Companies who deal with large volumes, yet very few suppliers.
- ☆ MIS Managers who need an expandable EDI solution that can easily add trading partners, transaction sets, and maintain standard versions without additional programming costs or add-ons.

Manual Icons

Throughout the manual you will notice the following symbols. Each time you encounter one, please take special notice of the text beside it.



- **Information**/Important notice



- Time saving **tips** or ideas



- **Reminder**

-special requirements or steps may need to be done



- **Warning** - read this before proceeding

Advantages of Selecting EDI-PAC/2000

- ✓ **Seamless integration**
 - ◆ Simple to operate menus for all operations, plus icons on your Windows desktop to quickly and seamlessly update your accounting system
 - ◆ EDI-PAC menu's operate all translator functions
- ✓ **Separation of translator from Accounting System**

Provides you with the best possible system for accounting integration, combined with the power and flexibility of a time proven industry standard translator
- ✓ **The company behind it**

Dedicated to ACCPAC, e.Commerce and EDI solutions since 1985. We have thousands of customers, dealers and a network of EDI professionals and programmers, worldwide. The company that makes sure the next technology you need, we've developed it

Get Maximum Results with These Features

- ✓ Automatically distributes items for multiple ship-to destinations (SDQ's) from a single P/O
- ✓ Reads data directly from the ACCPAC database for easy trading partner selection
- ✓ Configure data entry screens for optimum data entry speed.
- ✓ User definable tables such as trading partner, item translation, ship-to and more.
- ✓ Complete document history and tracking/inquiry for ALL transactions
- ✓ Extensive security features ensures your data never gets corrupted
- ✓ Direct 32 bit, seamless integration to ACCPAC

The Electronic Data Interchange Market

EDI stands for Electronic Data Interchange. It is a paperless trade exchange that allows common business forms such as purchase orders and invoices (transaction sets) to be transferred using electronic file standards. It replaces mailing and faxing with computer to computer communications through VANs or Value Added Networks.

Moving a company to EDI requires knowledge and understanding of the EDI business methods and technology. Once successfully up and running, it provides effective document handling with minimal human intervention. Addition of more trading partners to the system only costs in setup time, not in day to day operations. This is where EDI savings are realized, through fast response, error free and efficient handling of accounting transactions.

Electronic Data Interchange is changing the way goods and services are bought and sold. Dramatic growth is expected to continue over the next few years and it is predicted that EDI transactions will generate \$66.5 billion by the year 2003, more than a hundred-fold increase over 1996 revenues of \$600 million.

EDI Standards:

There are many standards of EDI defined. Two of the most popular are ANSI-X12, and UN/EDIFACT. UN/EDIFACT is a European standard that is quickly becoming accepted as the Global standard, and ANSI-X12 is a wide spread North American standard supporting wholesale and retail distribution type businesses.

Each of these standards may have several hundred transaction sets (such as invoices, advance ship notices and purchase orders) to support many different industries. Each company that chooses to do EDI decides on how they wish to implement the particular transaction set by creating what is known as an implementation guide.

About Bravo Software Group

Bravo Software Group is a leading edge software development company with over 25 years of office automation experience. They were the first company to provide EDI, Faxing, Remote Order Entry and Internet solutions for ACCPAC. They have won numerous awards and recognitions including "**ACCPAC International Windows Product of the Year**", Nominated for "**Canadian Entrepreneur of the Year**", and "VarBusiness" award in North America for custom programming solutions. Incorporated in 1985, Bravo Software Group have been at the forefront of technology for over 16 years. Our focus is to develop applications that use the Internet for electronic commerce, remote ordering and integration to PC based accounting systems.

Bravo Software Group is dedicated to electronic commerce solutions for **ACCPAC Plus** and **ACCPAC Windows**. Our experience, integrated solutions, strategic relationships, and dealer network has made us first choice with extending system functionality to other external systems such as the internet, banking systems, and E.commerce.

EDI-PAC/2000 Philosophy:

Since our specialty is with accounting integration, when we chose to do EDI solutions, we had to decide whether we were going to expand our offerings and develop a translator that would be built-in to the system, or have the user select an industry standard translator, that would have had a greater than 10 year history with successful EDI interactions. Because once EDI is installed, there is no room for error, failure or delays, we decided that letting the user select or having us recommend a translator (we do not resell translators to maintain our objectiveness), would provide the **BEST POSSIBLE SOLUTION!**

Examples of Industry standard EDI translators include;

- Pro_EDI
- Trading Partner PC
- Mercator
- Sterling
- St. Pauls Commerce and more..

What's in the Package

1. CD-ROM
2. EDI-PAC/2000 Manual
3. Customer Care subscription
4. Welcome letter

Typical EDI Setup Sequence

Before you start, this section was created to help you get a feel for the sequence of events that is about to occur.

1. **Trading Partner contacts you**
A trading partner (ie. KMART) will contact you, and inform you that you will be required to receive orders (850's) via EDI, and may even request the corresponding invoice (810) be returned. You will then need an 'Implementation Guide' from them in order to begin.

2. **Select a Value Added Network (VAN)**

Arrange with a communications provider, such as Sterling, AT&T or IBM, to get an electronic mailbox that will be used to receive and send information through. This is done to eliminate any direct computer to computer communications which can present difficulties and high costs. The mailbox usually is accessed as a local call and can facilitate various modem speeds and 24 hour access times. Often, your trading partner will suggest their preference.
3. **Choose a translator**

Select a translator that will facilitate

 - (1) the electronic communications,
 - (2) the translation of the EDI documents. Choosing the right translator is extremely important. Translators with mapping capabilities is mandatory for future expansion. Integration of EDI directly into ACCPAC Plus or your accounting software is necessary to realize any benefits of electronic commerce. Pre-programmed solutions are ineffective for companies that will be adding more than two trading partners. They may be easier to implement at the start but in the long run, rigid code, pre-definitions, and no user mapping may result in frustration, delays and continuous fees. Using EDI-PAC provides significant advantages and unlimited growth potential, that can be managed effectively by a local consultant or the user themselves.
4. **Creating the Map**

Each trading partner has to be programmed or mapped into the translation software. Even if it only prints the documents on the receiving side, separate set ups for each trading partner are required. This is due to a number of facts.

 - a. Different T/Ps use different versions of the EDI standard.
 - b. Each company may be using different EDI standards.

- c. Each company has a unique implementation of the particular transaction set. For example, not all fields in the transaction are being sent and they may also be in a different sequences.
5. **Test the system**

Test the software, the communications scripts, and modem with the VAN and mailbox. Arrange to have test transactions sent to your mailbox from the trading partner. The tests will involve translating all item numbers, ship-to destinations as well as each of the transaction record segments being processed. This may involve several tests and adjustments to your mapping. Sending back acknowledgements (997) signifying to the trading partner you have received the transaction set, is then required.
6. **Go Live**

Make procedural changes and move to live transaction processing. Monitor process and make any necessary adjustments.

Technical Support

To receive **technical support** for EDI-PAC/2000 you should contact your dealer or consultant who sold and/or installed your product.

To receive technical support directly from Bravo Software Group, you must register, and enrol in our support program. Fax the support subscription to sign up, or you can:

- ◆ **Call** us at: (905) 331-6602
- ◆ **Fax** to: (905) 331-6603, or
- ◆ Fill out the **order form** located on our website at:
www.bravosw.com
- ◆ E-mail us at: Support@bravosw.com



** Be sure to check out our website for frequently asked questions, technical support issues, updates, pricing & more.

Manual Comments or Quick Notes

Please take a few minutes to comment on how we can improve our manual or any errors there may be, add index references that may be helpful, or suggestions you may have concerning ways to make EDI-PAC/2000 easier to operate or understand.

Your input is invaluable, and we really appreciate your time.

Or simply use this area to refer to common pages and areas you access.

Fax to: (905) 331-6603

If you would like acknowledgment for your input;

Company: _____

Name: _____